

West Hills Neighborhood Council

P.O. Box 4670, West Hills, CA 91308-4670 818-254-WEST



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FINAL MEETING MINUTES January 7, 2016

De Toledo High School (DTHS) 22622 Vanowen Street, West Hills, CA 91307

ATTENDANCE:

Present: Aida Abkarians, Eric Augusztiny, Sandi Bell, Simone Best, Thomas Booth, Dan Brin, Anthony Brosamle, Bob Brostoff, Esperanza Butler, Carolyn Greenwood, Bonnie Klea, Steve Randall, Reeyan Raynes, Bill Rose, Charlene Rothstein, Barry Seybert, Bobbi Trantafello, Alec Uzemeck, Ed Young, Jacquie Young and Joanne Yvanek-Garb

Absent: Margery Brown, Nicole Flessati and Ron Sobel

Opening Business:

President and Co-Chair Dan Brin called the meeting to order at 7:10 p.m. Acting Secretary Carolyn Greenwood called roll and 21 members were present, establishing a quorum. Vice-President and Co-Chair Charlene Rothstein led the Pledge of Allegiance.

Minutes of November 5, 2015 and December 3, 2015 were approved.

Comments from the Chair:

Dan Brin stated he was happy to see all present, especially with the replenishment from the sky.

Announcements:

LAFD Battalion Chief J. D. Drake. Chief Drake is housed at Fire Station 88 at 21050 Burbank Blvd., Woodland Hills. His number is (818) 756-8617. Chief Drake went over several measures and collaborations LAFD has embarked on in preparation for El Nino and possible terrorist attacks. He advised that sand bags and sand are available at various fire stations. Also, they are issuing (in limited quantities) carbon monoxide detectors. Chief Drake recommended that interested residents should go to the My Safe LA website for additional information.

CD 12 Field Deputy Ron Rubine stated that the Drive In Movie Night at Shadow Ranch Park was such a success that it will be an ongoing event. Mr. Rubine said that a hearing is scheduled

next week on the Haynes Street pedestrian bridge. He also gave a brief update on the gas leak in Porter Ranch.

Sen. Fran Pavley's field representative, Dusty Russell, highlighted the budget passed by the governor today. As they have just gotten this information it has to be thoroughly reviewed before the senator takes a position.

Council Reports and Announcements

Mr. Tony Brosamle advised those present that there would be a cleanup on Saturday, Jan. 16 from 8:30 to 11:30. The group will meet at the NW corner of Woodlake and Saticoy. The Beautification Committee is embarking on a new project, Operation Storm Drain, and for more information go to the WHNC website.

Mr. Bob Brostoff advised that in preparation for El Nino, on Jan. 17 at Orcutt Ranch there will be 100 sand bags and sand available to residents. WHNC volunteers will be there from 10:00 to 4:00 with shovels and willing to assist those who need help in filling the sand bags and loading them into cars. They will also be handing out goodie bags with disaster preparedness information.

Mr. Bill Rose stated that the Zoning & Planning Committee will meet at 6:30 p.m. Tuesday at Fairwinds. There are four projects that will be discussed that affect West Hills.

Public Comment:

Mr. Howard Katchen, the Independent Election Administrator for Region 3, spoke about the upcoming 2016 elections. He stated that registration for candidate applications is now open online. There are printable forms also for those who prefer not to fill them out on line.

Mrs. Sandi Bell requested that anyone with extra 2016 calendars please bring them to the next meeting. The disabled veterans at the Westwood VA use them to keep track of appointments and medications.

Janis Rich spoke about the need for volunteer tutors for the Adult Literacy Program at Platt Library. For more information, anyone interested can call (213) 228-7037 x76519 or visit the library.

Old/New Business:

Agenda Item16-0002 – Discussion and possible actions regarding an appointment to fill a vacancy on the West Hills Neighborhood Council Board. Four candidates were present. A vote was taken and Michael Teitelbaum was elected to the Neighborhood Council.

Agenda Item15-0060 – Discussion and possible action regarding a resolution for the WHNC to support the Los Angeles Police Department taking a more active role in schools. After some discussion a vote was taken and motion passed with 20 yes votes, 3 no votes and 0 abstentions.

Agenda Item 15-0056 — Discussion and possible action regarding approval of the WHNC's November 2015 spending reports. **Vote was taken with 20 yes votes and 1 ineligible (would vote yes if eligible). Motion passed.**

Agenda Item 15-0046 – Discussion and possible action regarding a Community Impact Statement (CIS) supporting a City Council motion to support the 2024 Olympic games. **Tabled.**

Agenda Item 15-0047 – Discussion and possible action regarding a Community Impact Statement (CIS) supporting a City Council motion to support the operations at the Greek Theatre. **Tabled.**

Agenda Item 15-0048 — Discussion and possible action regarding a Community Impact Statement (CIS) supporting a City Council motion to support the Los Angeles Mobility Plan. **Tabled**.

Agenda Item 15-0059 – Discussion and possible action on approving a Neighborhood Purpose Grant to the West Valley Food Pantry in the amount of \$500. A vote as taken and passed with 17 yes votes, 3 no votes and 1 ineligible (would abstain if eligible).

Agenda Item 16-0001 – Discussion and possible action regarding approval of the WHNC's spending reports. **Tabled.**

Agenda Item 16-0003 – Announcement of proposed Bylaw amendments regarding Board vacancies. Mr. Bob Brostoff presented proposed changes to Bylaws.

Agenda Item 16-0004 – Discussion and possible action regarding changes to the standing rules regarding a vacant seat on the WHNC Board. **Motion passed as amended with 19 yes votes, 0 no votes and 2 abstentions.**

Board members Mr. Eric Augusztiny and Mrs. Bonnie Klea left at 9:35.

Agenda Item 15-0052 — Discussion and possible action regarding amending the WHNC Standing Rules in reference to removal and/or censure of a board member. **Motion passed with 19 yes votes, 0 no votes and 0 abstentions.**

Agenda Item 15-0057 — Discussion and possible action om a Community Impact Statement concerning assistance for homeless people in Los Angeles. **Motion failed with 8 yes votes, 9 no votes and 2 abstentions.**

Meeting adjourned at 9:45 p.m.

DATE: January 7, 2016. Council File 14-1500-S2

Honorable City Council c/o Office of the City Clerk Los Angeles City Hall 200 North Spring Street, Room 395 Los Angeles, CA 90012

The West Hills Neighborhood Council requests that the following Community Impact Statement be attached/added to Council File 14-1500-S2 regarding Operations of the Greek Theater.

COMMUNITY IMPACT STATEMENT

The West Hills Neighborhood Council is for the Greek Theater Operations proposal if it is amended based on the following provision: That an impartial Structural Engineer determines if the grandstands are structurally safe and will not need additional work to maintain their integrity.

Furthermore, this Community Impact Statement is based on the action taken at the regularly scheduled Board of Directors meeting on January 7, 2016, when the West Hills Neighborhood Council adopted the following motion by a vote of ____ yes, ____ no, ___ abstaining and directed that a Community Impact Statement be filed reflecting its position.

MOTION: "The West Hills Neighborhood Council urges the Los Angeles City Council to adopt Greek Theater proposal and to consider the following general comments: To einsure that all safety standards are met and that the theater will be operated in a manner that will maintain the high standards from the previous operator.

Sincerely,

Joanne M. Yvanek-Garb Chair, Government Relations Committee and Board Member



West Hills Neighborhood Council

"It's our neighborhood. Let's build a community."

OFFICERS

January 7, 2016

Daniel Brin

Co-Chair

President

Council File 15-0719

Charlene Rothstein

Vice President

Co-Chair

Nicole Flessati

Secretary

Bobbi Trantafello

Treasurer

Bob Brostoff

Controller

BOARD OF DIRECTORS

Aida Abkarians

Eric Augusztiny

Simone Best Anthony Brosamle

Margery Brown Esperanza Butler

Michael Castro

Carolyn Greenwood

Bonnie Klea Elliot Maggin

Steve Randall

Reeyan Raynes

Bill Rose

Barry Seybert Ron Sobel

Bobbi Trantafello

Alec Uzemeck Joanne Yvanek-Garb

Ed Young

Jacqueline Young

Honorable City Council c/o Office of the City Clerk

Los Angeles City Hall

200 North Spring Street, Room 395

Los Angeles, CA 90012

The West Hills Neighborhood Council requests that the following Community Impact Statement be attached/added to Council File 15-0719 regarding the Mobility Plan for the City of Los Angeles.

COMMUNITY IMPACT STATEMENT

The West Hills Neighborhood Council will remain neutral on the Mobility Plan until further information is received on its impact particularly on the West San Fernando Valley and on the City of Los Angeles as a whole.

Furthermore, this Community Impact Statement is based on the action taken at the regularly scheduled Board of Directors meeting on January 7, 2016, when the West Hills Neighborhood Council adopted the following motion by a vote of ____ yes, ____ no, ___ abstaining and directed that a Community Impact Statement be filed reflecting its position.

MOTION: The West Hills Neighborhood Council urges the Los Angeles City Council to conduct further impartial studies to determine the actual impact on the citizens of Los Angeles.

Respectfully Submitted,

PAST PRESIDENTS

Stephen Lenske Ed Youngblood Chuck Gremer

Joanne M. Yvanek-Garb

Chair, Government Relations Committee and Board Member

EXECUTIVE DIRECTOR Michelle Ritchie



P.O. Box 4670, West Hills, CA 91308-4670 mail@westhillsnc.org • www.westhillsnc.org



Standing Rules re: Censure/removal

Article V, Governing Board, Section 8/9 Censure or Removal of Governing Board Members

All proposed changes are in **bold italics** or **bold strikeout**.

Procedures for submitting petitions

- A. A petition must describe in detail the reason(s) for censure or removal as defined delineated in Article V, Section 8/9
- B. <u>All petitions shall be submitted to the president and vice president, who shall</u> The president and vice-president verify that the petition is based upon one of the 3 reasons allowed, as defined delineated in Article V, Section 8/9, paragraph D of the bylaws and that, if submitted by a stakeholder, the required minimum 50 signatures are on the petition.
- C. <u>If verified</u>, A <u>a</u> complete copy of the <u>signed written</u> petition shall be provided to the subject board member(s) within 10 5 (five) days of receipt by the <u>board president or vice</u> <u>president</u>. Any notice given by mail shall be sent by <u>first class registered</u> mail <u>with proof</u> <u>of delivery</u> to the <u>Director</u> member's (s) at his or her last known address.
- D. The president and vice president shall first attempt to mediate the issues.
- E. An informal meeting of the president, vice president, petition author(s) and the named board member(s) shall take place within 15 days of notification to the named board member(s) to try and attempt to resolve the issues presented in the petition.
- F. If this mediation is successful, no further action will be taken.
- G. If this mediation is not successful, the following steps will be taken:
 - 1. The president or vice president shall seek advice of the City Attorney and EmpowerLA.
 - 2. A mediation or facilitation shall be requested through EmpowerLA.
 - 3. If this mediation or facilitation shall does not take place within 30 days of the request, or if the mediation/facilitation is not successful for any reason the following steps will shall be taken:

4.

a. if If it the petition was submitted by a board member, a special meeting of the board shall be scheduled called Within within 15 days from the failure of the mediation for the purpose of the petitioner presenting their case, obtaining the 13 required board signatures on the petition, and proceeding with discussion and possible action.

Monthly Expenditure Report for

NOVEMBER 2015

NC Name: WEST HILLS
Budget Fiscal Year: 2015-2016



(Must be submitted to the Department within 10 days of Board Approval along with documentation and hard copy)

						Total
A EXPENDITURES By Line Item (Date / Item / Service Description)	BUDGET CATEGORY	VENDOR	OUT OF STATE VENDOR	INVOICE NUMBER	1099 Reportable	
COPIES FOR NOVEMBER 5TH MEETING	OUTREACH	OFFICE DEPOT				\$37.17
REFRESHMENTS FOR NOVEMBER 5TH MEETING	OUTREACH	RALPHS				\$20.15
EVENT 10/31/15 FALL FEST	OUTREACH	MAD SCIENCE				\$465.00
AFTEMPORARY STAFFING	OPERATIONS	APPLE ONE				\$1,674.00
SUBTOTAL: Expenditures by Line Item						\$2,196.32
. CUMULATIVE EXPENDITURES FROM PRIOR MONT	THS					\$4,400.49
C OUTSTANDING COMMITMENTS						
jC. 1. Outstanding Checks	APPL	E ONE \$1306.80 & N. VALLE	Y YMCA \$250.00			\$1,556.80
C. 2. Oustanding Demand Warrants						
C. 3. Rent/Lease						
C. 4. Contractual Services						
C. 5. Large Purchases						
C. 6. Neighborhood Purpose Grants						
C.7. Temporary Staffing Services						
C. 8. Storage						
SUBTOTAL: Outstanding Commitments						\$1,556.80
D Total Expenditures & Commitments						\$8,153.61
E Total Adjustments by Department						
F Approved Budget 2015-2016						\$37,000.00
G Balance of Budget						\$28,846.39

	CASH Status Analysis							
Category Identifier	Budget Category	Budget (A)	Cash Deposited to Date (B)	Undeposited Funds (C) = A - B	Cash Spent to Date (D)	Cash In-Bank Remaining Balance (E) = B - D	Uncommitted Budget Balance (F) = A - D	
100	Operations	\$17,588.00	\$9,304.33	\$8,283.67	4,66988	\$4,634.45	\$12,918.12	
200	Outreach	\$8,295.00	\$7,691.68	\$603.32	\$1,176.93	\$6,514.75	\$7,118.07	
300	Community Improvement	\$150.00	\$33.68	\$116.32	\$0.00	\$33.68	\$150.00	
400	NPG	\$8,967.00	\$2,741.18	\$6,225.82	\$750.00	\$1,991.18	\$8,217.00	
500	Elections	\$2,000.00	\$443.58	\$1,556.42	\$0.00	\$443.58	\$2,000.00	
	TOTAL	\$37,000.00	\$20,214.45	\$16,785.55	\$6,596.81	\$13,617.64	\$30,403.19	

NEIGHBORHOOD COUNCIL DECLARATION We, _Bobbi Trantafello__(Treasurer Name) and _Dan Brin_(Signer Name), declare that we are the Treasurer and Signer, respectively of the ___West Hills Neighborhood Council (NC) and that on Dec 3, 2015_(date adopted), a Brown Act noticed public meeting was held by the _West Hills_NC with a quorum of ____ board members present and that by a vote of ____(number) yes, ____ (number) no, and _____(number) abstentions the West Hills_ NC adopted the Monthly Expenditure Report for the month of April (month), 2015-2016 (year). Treasurer Signature Signer's Signature **Print Name Print Name BOBBI TRANTAFELLO** DANIEL BRIN Date Date 12/3/2015 12/3/2015 **NC Additional Comments**

Revision Date 9-18-14

OFFICE OF THE CITY ADMINISTRATIVE OFFICER

Date:

April 16, 2015

CAO File No.

15-0211

Council File No. 0220-05151-0000

Council District: All

To:

The Council

From:

Miguel A. Santana, City Administrative Officer In Carlo

Reference:

C.F. 15-0211 (Cedillo-Bonin); Various Requests and Actions from the Council and

the Mayor Regarding Homelessness

Subject:

HOMELESSNESS AND THE CITY OF LOS ANGELES

SUMMARY

According to the most recent homeless count from 2013, approximately 23,000 homeless individuals may be found in the City of Los Angeles at any given time. The homeless face serious challenges including the availability of shelter, access to mental health and medical care, exposure to violence and diseases, lack of security for personal property, frequent interaction with law enforcement, and other critical matters. The homeless do not live in isolation and, therefore, many of their issues impact businesses, residents and visitors to Los Angeles. In addition, the City of Los Angeles intersects with homelessness in the delivery of its services to the public.

Over the last year, elected representatives in the City have pressed for more thoughtful and tangible responses to homelessness. For example, C.F. 14-1057 (Bonin-Wesson) asks the City Attorney to find solutions to the issue of unregulated camping in residential neighborhoods by those living in their cars. Motions 14-1101 and 14-0655 (Huizar-Bonin) request the City to look more closely at how the Coordinated Entry System (CES) may be incorporated into the City's work regarding the homeless and to make recommendations about the appointment of a homeless coordinator for the City. In July 2014, the Mayor pledged to end veteran homelessness in Los Angeles by December 2015 and chronic homelessness by December 2016. The Mayor also incorporated a Priority Outcome to prevent and reduce homelessness in the 2015-16 Budget and Policy Goals.

At the request of the Housing Committee (C.F. 15-0211, Cedillo-Bonin), and as a result of the focus on homelessness by the Council and the Mayor, the Office of the City Administrative Officer (CAO) undertook a study to review the City's engagement with homelessness and the budgetary impact to the City. The study, which is presented in this report, documents instances where City departments interact with the homeless or with the impacts of homelessness, identifies costs arising from these interactions wherever possible, and identifies ways in which such interactions are currently being tracked or could be tracked in the future.

Based in interviews with City departments, the Los Angeles Homeless Services Authority (LAHSA) and the Housing Authority for the City of Los Angeles (HACLA), this Office found that 15 departments, agencies and one program interact with the homeless regularly and that the annual estimated cost of those interactions exceeds \$100 million.

The findings in this report are not comprehensive because the study time was short with limited resources. In addition, most of the departments included in the study were being asked for the first time about their interactions with homelessness. However, the size of the fiscal impact indicates that how homelessness affects the City is a topic that deserves further study and coordination.

BACKGROUND

A Coordinated Approach

The study found that many more departments across the City interact on a regular basis with the homeless or with the effects of homelessness than current budgetary allocations for this issue suggest. Nearly all of the departments in the study incur costs that have not been reflected in current planning processes for homelessness. Faced with challenges related to homelessness that may be outside of their core service area, some departments and individuals have come up with ad hoc responses, but the study found no consistent process across departments in interactions with homeless individuals, homeless encampments, or other issues related to homelessness, and no systematic efforts to connect the homeless with assessment and case management. The study also found that there was limited tracking of such interactions, resulting in an inability within the City to measure impacts or progress. Finally, the study found that many individuals, departments, and Council offices called LAHSA's Emergency Response Team regularly, but the ERT is not adequately funded to respond to all of these calls.

Based on these findings, this Office recommends that a more coordinated approach should be taken towards addressing homelessness in the City. This approach should leverage the efforts currently underway across the County with the CES to create a system within the City that connects the homeless systematically with services and monitors progress with data that is being updated regularly.

Such an approach will require a clear policy guideline that will enable departments to examine their own interactions with homelessness and will change processes to bring them in line with the City's policy. Currently, the City's processes in response to the homeless are focused on how departments manage property during cleanups. Additional steps could ask City employees who encounter the homeless to contact outreach workers who can assess homeless individuals and add them to the CES database where they can be prioritized for services and housing.

Such an approach will also require increased funding for outreach and case management that can work in partnership with City departments. Ideally, such funding could also support the creation of hubs across affected Council districts and neighborhoods that can use the CES to coordinate action across service providers, relevant departments, and communities, and monitor

progress on housing and providing services for individuals. Such hubs would enable Council Districts and neighborhoods to clearly identify obstacles to housing the homeless or getting them access to basic services.

Implementation of the policy on homelessness is likely to require support from a City department or office that can dedicate staff and resources to this issue. This designated office should also prepare a collaborative budget that can bring together spending across departments on homelessness. The budget should be supported by improvements in tracking within departments for activities and expenditures on homelessness. Such tracking should be put into place carefully to ensure that it does not become overly demanding on departments, and it should be focused only on measures that can give us insight into the City's progress on reducing homelessness and on meeting clear policy goals.

Additional information about the study including best practices and observations may be found in the Findings section of this report and in Attachment A.

RECOMMENDATIONS

That the Council, subject to the approval of the Mayor:

- 1. Instruct the City Administrative Officer (CAO) and the Housing and Community Investment Department (HCID) to develop a policy that states the City's goals regarding homelessness. The policy should consider the following elements:
 - a. Treatment of the homeless with dignity, and clarity on their rights;
 - b. A commitment to end rather than manage homelessness, including measurable targets;
 - c. Strategies for achieving these goals:
 - d. Coordination among all departments that engage with the issue;
 - e. Eligibility criteria or possible priority populations (veterans, families, etc.):
 - f. Measures against which progress would be monitored, including identifying data sources from all relevant stakeholders:
 - g. Schedules for reporting to elected leadership on progress;
 - Adoption of the Coordinated Entry System (CES) as the tool to track and manage the data related to homelessness and as the process for the community to connect the homeless with appropriate and available resources;

- Designate an office or department to monitor adherence to the policy, work in partnership
 with City departments and the Los Angeles Homeless Services Authority (LAHSA), liaise
 with the County and other service providers, develop tracking mechanisms to measure the
 City's actions and expenditures related to homelessness and regularly monitor this data,
 and report to the Mayor and Council on progress at least twice a year;
- 3. Instruct the CAO to work in collaboration with City departments to change responses across departments to homelessness to include systematic connections to outreach and services when appropriate and periodically report to the Mayor and Council;
- 4. Instruct departments to implement changes in processes for interacting with the homeless as they are developed by the designated office and periodically report to the Mayor and Council:
- 5. Instruct the designated office to prepare and manage an annual collaborative budget for homelessness that supports the implementation of the City's policy on homelessness and allows for regular monitoring. The office should consider the following to be included in the budget:
 - Salaries and expenses currently being spent on homelessness, including the City's aflocation to LAHSA;
 - b. Recommendations for additional funding to meet goals identified in the policy;
 - Coordinate with the Housing Authority of the City of Los Angeles (HACLA) to ensure federal funding for vouchers and housing units is aligned with the City's goals and provide supplementary resources when required;
 - d. Explore the need for consulting services for tracking, facilitation, metrics for performance;
- 6. Instruct the designated office to work with LAHSA to:
 - a. Identify outcomes and results for the Emergency Response Team (ERT), especially how they may implement the City's policy regarding homelessness;
 - b. Determine where the need for ERT services is and how best to deploy the ERT;
 - c. Train City departments how and when to use the ERT;
 - Determine how the LAHSA ERT works with the County response teams to ensure collaboration and consistency;

- 7. Instruct the designated office to work with the City Attorney to address the City's responsibilities regarding privacy, the Health Insurance Portability and Accountability Act (HIPAA), and other legal requirements related to homelessness; and,
- 8. Instruct the designated office to work with the Department of Transportation, the City Attorney, the Los Angeles Fire Department, and other departments as needed to develop policies regarding write-offs of citations, fees and other fines for the homeless.

FISCAL IMPACT STATEMENT

The impact to the General Fund is unknown at this time. Based on the findings in this report, the estimated annual costs related to homelessness for the City and other agencies exceed \$100 million in General Funds and Special Funds. If adopted, the recommendations in this report could potentially impact the General Fund and Special Funds.

FINDINGS

1. Basis for Report

On February 25, 2015, the Housing Committee instructed the City Administrative Officer (CAO) to conduct a review of and report on the resources being used by various departments on activities related to homelessness, and the budgetary impact on the City's General Fund, including an analysis of the Los Angeles Homeless Services Authority (LAHSA) budget and/or any other relevant outside entity (C.F. 15-0211). This report is in response to C.F. 15-0211.

2. Background for Report

Between October 2014 and January 2015, this Office spoke with representatives from City departments, LAHSA, HACLA, and the offices of elected officials. The LAHSA and HACLA are local agencies that provide housing and services for the homeless. They are not part of the City organization, so for the purposes of this report, they will be referred to as agencies. In addition, through the interviews, it became apparent that the Operation Healthy Streets (OHS) program should be included as a separate entity since the program crosses departmental and agency boundaries. We asked the departments and agencies three questions:

- Where, if at all, did they interact with the homeless or with the effects of homelessness in their work, and what was the nature of these interactions?
- How did they track these interactions, if at all?
- · How much did these interactions cost the departments?

Although departments were not all able to provide precise answers to these questions because of lack of tracking or appropriate data, we have collated their best available answers in Attachment A. The answers we received from departments suggested that the City has an opportunity to make significant improvements in its response to homelessness.

The study found at least 15 agencies and departments and the OHS program regularly interact with homelessness and do so across a wide range of activities including responding to constituent complaints, issuing library cards, reviewing cases filed against the homeless, cleaning homeless encampments, and much more. Where possible to estimate or track spending, our study found that some departments incur large costs related to these interactions. For example, the LAPD estimated that it spent anywhere from \$53.6 million to \$87.3 million in one year on interactions with the homeless, not including costs incurred from patrol officers' time.

In some departments, we were not able to estimate total costs, but were able to identify other measures that showed the intensity of their interactions with homelessness. For example, at least 6.6 percent of the Los Angeles Fire Department (LAFD) ambulance transports are for homeless patients, a number that is likely to be a significant underestimate of the actual number of

homeless patients. Moreover, 14.23 percent of those arrested by the Los Angeles Police Department (LAPD) are recorded as being "transients" or provided the address of a known homeless shelter when they were arrested.

The study also found that in many departments, responses to homelessness are *ad hoc*, designed to respond to a very specific challenge related to homelessness facing the department, rather than working toward ending homelessness as a whole. Most departments also do not track these interactions separately, so it is not possible to monitor the impacts of changes in homelessness over time on the City, nor is it possible now to get a full measure of the costs to the City from homelessness.

These findings have important implications for planning for homelessness in the City of Los Angeles. Thus far, the Housing and Community Investment Department (HCID) and HACLA are the only City departments or agencies that have significantly engaged with recent County-wide efforts to reduce homelessness; however, the findings in this study suggest that a much larger number of departments need to be involved in a coordinated response to the issue to maximize the City's impact, ideally supported by a clear policy on homelessness for the City which sets out metrics for progress and success.

3. Departments, Agencies and Programs

The following departments, agencies and programs were included in this study:

- Council
- Mayor
- City Attorney
- Economic and Workforce Development Department
- Housing Authority of the City of Los Angeles
- Housing and Community Investment Department
- Los Angeles Fire Department
- Los Angeles Homeless Services Authority
- Los Angeles Police Department
- Los Angeles Public Library
- Bureau of Street Services
- Bureau of Sanitation
- Operation Healthy Streets
- Recreation and Parks Department
- Department of Transportation
- City Administrative Officer

4. Best Practices Regarding Homelessness – Coordinated Entry System

Best practices in responding to homelessness have undergone important changes in the last decade, changes that have been consequently implemented locally. One example of an important

change is the housing first approach, which means that those experiencing homelessness are provided permanent housing as quickly as possible, and then provided access to any services they may need without having to meet stringent sobriety or treatment requirements. Studies have shown that the housing first approach can both significantly reduce chronic homelessness and save money for governments. Programs such as Project 50, the Housing for Health program run by the Los Angeles County Department of Health Services, and the Permanent Supportive Housing Program run by HCID have all supported the implementation of housing first approaches locally.

In recent years, federal guidelines have also encouraged cities to adopt a systems-based approach to homelessness, including coordinated entry. Coordinated entry means that all those experiencing homelessness in a particular jurisdiction are assessed using the same tool and are provided referrals and services based on their need rather than on a first-come-first-served basis.

Through the Home for Good campaign anchored by the United Way, a group of public and private partners from throughout the County of Los Angeles have been working together to end homelessness. After a series of successful pilots, the campaign has built a Coordinated Entry System (CES) which will enable service providers to assess homeless individuals, add them to a shared database, and then match them with available housing that meets their needs, thereby ensuring that the most vulnerable are prioritized for permanent supportive housing. Within the City, both HCID and HACLA have supported the creation of the CES by attending regular convenings of the Home for Good campaign and providing input into the development of the tool, and by mandating that a percentage of vouchers and housing units for the homeless must be filled using referrals from the CES database. The CES is now being integrated with LAHSA's Homeless Management Information System (HMIS), meaning it will be much more widely used.

The CES marks an important change in homeless services in Los Angeles. Using a shared assessment tool means that jurisdictions can target the most vulnerable among the homeless, rather than setting numerical goals for service providers which usually result in housing only those who are easiest to house. A common assessment tool also provides a way to ensure that those facing homelessness are directed towards the appropriate support, and that resource intensive permanent supportive housing is reserved only for those who need it. By providing a shared data platform around which service providers can collaborate, the CES can also facilitate better coordination in the neighborhood, Council District, or Service Planning Area (SPA). For example, in twice monthly meetings, service providers who participated in the Hollywood 4WRD pilot of the CES were able to use it to ensure that different service providers were not approaching the same people on the streets and to ensure that individuals in the CES who resisted being housed were not forgotten and continued to be targets of outreach. The meetings also enabled the groups to share resources like transportation and access to mental health services and to strategize on how to house individuals in their area. Once it is widely used, the CES will also enable the City to better understand its own homeless population and to understand gaps in resources required to address homelessness.

The adoption of the CES is likely to result in reductions in the number of homeless on the streets and in the more efficient use of resources County-wide. It also provides an opportunity for the City to ensure that its responses to homelessness take advantage of these systemic improvements.

5. Report Observations

The following four observations or themes emerged from the study.

Widespread Engagement with Homelessness

First, a much larger number of departments and agencies within the City regularly engage with homelessness than is reflected in current budgetary allocations for the issue. Although HCID, the Economic and Workforce Development Department (EWDD), HACLA, and LAHSA all have programs explicitly designated for homeless clients or for addressing homelessness, at least 15 departments and agencies regularly interact with the homeless or with issues related to homelessness, as do a number of Council offices and the Office of the Mayor. The information gathered in this study may not be comprehensive due to limited time and resources. Other jurisdictions have undertaken similar studies using consultants to identify all interactions and costs associated with homelessness. Therefore, to develop a complete picture of the budgetary impact of homelessness in Los Angeles, the City would need more time and dedicated resources such as an external consultant.

For example, the Los Angeles Public Libraries (LAPL) has a large number of homeless patrons who regularly use the libraries. A survey administered by LAHSA to librarians from across the 73 branches found that 92 percent of the branches had regular homeless patrons, and librarians estimated that there was an average of 680 to 780 homeless patrons every day across the branches. The LAPL leadership stated that they welcomed all library patrons, including the homeless, but had recently struggled with a perceived increase in violent or unruly incidents related to patrons who appeared to be both homeless and mentally ill, and an increase in complaints about homeless patrons from other library users. Unfortunately, the LAPL does not have documentation to show that there has been an increase in unruly incidents related to the homeless because library staff does not always file incident reports, especially after smaller disturbances. Even when an incident report is filed, librarians do not usually identify whether or not the patron involved in the incident is homeless, partly because they do not want to single out any one category of library patron.

In response to the incidents, the LAPL has taken a number of steps. In Central Library, which has the largest number of homeless patrons, librarians have been provided referral information for homeless services, put together by the Skid Row Homeless Healthcare Initiative, which they give to patrons who request information about resources for the homeless. However, no other branches use this information. The LAPL has also made it possible for service providers to do outreach to the homeless at the libraries. At ten branches, LAPL has provided space for the Weingart Center to staff resource desks for veterans. The Los Angeles County Department of Mental Health (DMH) also had a

permanent resource desk at Central Library, but no longer provides staff for this purpose. However, outreach teams from both DMH and LAHSA have visited the library for intensive periods of outreach in the last six months. At three branches, the LAPL has also arranged for security from the LAPD or private security teams, in part as a result of violent incidents related to patrons who were thought to be homeless.

In other words, while the LAPL does not currently have activities or expenditures explicitly delineated as relating to homelessness, the staff regularly deals with the issue at work. In their response to homelessness, the LAPL staff has attempted to preserve the rights of the homeless to use City facilities and public spaces while responding to complaints related to the homeless from other users and also maintaining public safety for all patrons. Our study found that LAPL's regular interactions with homelessness, like those of the LAPD, LAFD, Recreation and Parks, and the Bureau of Sanitation, are missed opportunities for better coordination with City-wide and County-wide efforts to end homelessness.

The CAO study also found that City responses to homelessness have costs that are not being considered in our current budgets on homelessness. For example, last year, the City Attorney's Office spent an estimated \$2.9 million on reviewing cases related to the homeless, on liabilities from cases related to the homeless, on neighborhood prosecutors' time on issues related to the homeless, and other activities. The Bureau of Sanitation spent at least \$547,000 on homeless encampment cleanups last year. The LAPL spent at least \$309,000 on increased security, cleanups and trainings to better respond to challenges posed by some patrons who may be both mentally ill and experiencing homelessness. Where costs could not be clearly identified, some departments provided other measures of the impact that homelessness had on their work. Of the total number of LAFD ambulance transports, 6.6 percent are clearly identified as being for homeless patients, a figure that the LAFD says is likely an under-estimate. The LAPD stated that 14.23 percent of people arrested identified with the code "1942 Transient," which means that they provided no address and are very likely to be homeless, a number that officers also stated was likely to be an underestimate. A listing of department and agency interactions and estimated costs are included as Attachment A to this report.

Inconsistent Process to Address Homelessness

Second, there appears to be no consistent process across City departments for dealing with the homeless or with homeless encampments. For example, both the Recreation and Parks Department (RAP) and the Bureau of Sanitation undertake homeless encampment cleanups. Before a cleanup by the Bureau of Sanitation, the Bureau of Street Services inspects the site, requests LAHSA to do outreach, and receives an authorization to proceed with signatures from LAHSA, the Bureau of Street Services, and the Board of Public Works to do the cleanup. The RAP does not go through a similar authorization process. However, both departments do ensure that notices are clearly posted at encampments before cleanups take place and that abandoned property belonging to the homeless is bagged, tagged, and stored at a central location during a cleanup.

More importantly, responses to homelessness by City departments are not designed to end homelessness by systematically connecting the homeless to assessment, services, and housing. For example, RAP staff regularly interacts with homeless individuals living in parks. If they see violations of relevant City ordinances, Park Rangers can request people to leave, issue citations, and, in very rare instances, arrest those who refuse to leave a park. The Department can also organize cleanups of homeless encampments using RAP maintenance staff. Although Park Rangers do regularly refer people to LAHSA and to the Winter Shelter Program, Rangers and maintenance staff are not actually required or trained to connect the homeless to assessment and services. Similarly, the LAFD regularly treats and transports homeless users of emergency medical services, but LAFD staff are not trained or required to connect them to assessment, outreach, or services. A citywide homelessness policy would unify department actions and responses to homelessness.

Two experiments are currently underway at the LAPD to help City staff to connect the homeless with services. In the Safer Cities Initiative in Skid Row, two County probation officers have been assigned to work with LAPD officers to identify homeless individuals who are on probation, and to work with them to connect them to housing and services. Based on early successes, the LAPD plans to expand the program by four more officers in the coming months, pending additional funding. The Mental Evaluation Unit within the LAPD is also launching a three-month pilot with AB109 funds to enable a team of two officers and one DMH clinician to proactively provide "street transients" with information about services. Lessons from these experiments may be useful for the rest of the City in finding ways for outreach and social workers to work productively with City departments, and they should be studied closely as models.

Various Approaches to Track Activities and Expenditures Related to Homelessness

Third, this study revealed that activities and expenditures related to homelessness are not currently being tracked well, although tracking seems to be improving in some departments. For example, according to the Bureau of Sanitation, any homeless encampments that were cleaned last year outside of Operation Healthy Streets were not tracked but will now be tracked under the Clean Streets program. Similarly, the LAPD's Mental Evaluation Unit did not earlier capture information about homelessness but has stated that they will capture such information in the future. The RAP has also added a field in their timekeeping software for "encampment cleanups" which will be used from January 2015 onwards.

For some departments, tracking interactions with the homeless will be extremely difficult. For example, many homeless individuals who are treated and transported to emergency rooms by the LAFD may not self-report as homeless because they provide older addresses or because they are unconscious or under the influence of drugs or alcohol. The LAPL also stated that they were reluctant to collect information on homeless patrons, even in incident reports, because they did not want to target or penalize any one category of library patron.

Tracking may also take some time to put into place. For example, Oklahoma City took nearly a year to compile costs across departments related to homelessness. Moreover, both in Oklahoma City and in Santa Monica, an external consultant worked closely with the cities to identify costs and appropriate measures.

Reliance on Emergency Response Team

Fourth, this study found that many City departments currently rely on LAHSA's Emergency Response Team (ERT) for addressing issues related to homelessness. For example, Council offices faced with community complaints about homeless encampments report calling LAHSA's ERT regularly, as did staff from the LAPD, RAP, and LAPL. This same team is responsible for providing outreach before the Bureau of Street Services can authorize a homeless encampment cleanup, and the ERT reported that more than 660 such authorizations were required last year. The ERT is also responsible for outreach before every cleanup related to Operation Healthy Streets.

Unfortunately, the ERT does not currently have the resources to meet all of these demands on their time effectively. In 2014-15, the ERT was allocated \$330,000 from the City's General Fund, and the team has 19 people to service the needs of the entire County. In part, the problem stems from the fact that the ERT responsibilities are not clearly defined by the City. A policy that articulates clear processes for City departments to interact with outreach workers would also enable the City to fund such outreach staff appropriately and to define City expectations for the ERT.

by:

Madeleine M. Rackley∕

Senior Administrative Analyst II

APPROVED

Assistant City Administrative Officer

MAS:NR:02150071C

Attachment

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Homelessness is an ongoing issue that is challenging in several ways: for those who become homeless when faced with financial issues or mental illnesses, for loved ones who are left to care for them, or for third parties who offer services for the betterment of this population.

The National Alliance to End Homelessness states that there are 633,782 people experiencing homelessness on any given night in the US. 142,168 (22.1%) are children, 62,619 (13%) are veterans, and 269,991 (42.6%) are disabled and unable to work. In Los Angeles, the last Homeless Count in 2013 found 22,992 homeless people, with 73% of them unsheltered compared to a national average of only 35% unsheltered.

The Obama administration is committed to ending homelessness among some of society's most vulnerable groups within the next decade. In 2009, President Barack Obama and Department of Veterans Affairs Secretary Eric K. Shinseki announced the goal of ending Veteran homelessness specifically by the end of 2015. In 2014 Mayor Eric Garcetti accepted the challenge and joined the Obama administration in pledging to end veteran homelessness in the City of Los Angeles by 2015, and chronic homelessness by 2016.

The City of Los Angeles has always been committed to assisting the less fortunate. The City works in partnership with the County through the Los Angeles Homeless Services Authority (LAHSA), established in 1993, in supporting, creating, and sustaining solutions to homelessness by providing leadership, advocacy, planning, and management of program funding.

According to LAHSA, the City is contributing approximately \$21.2 million in grant and General Funds in Fiscal Year 2014-15 towards LAHSA's total budget of nearly \$71 million. Additionally, several departments outside of LAHSA interact regularly with the homeless, and contribute resources to assisting the homeless population.

However, homelessness actually rose 9% between 2011 and 2013 in Los Angeles, suggesting that there needs to be a better assessment of the City's overall investment on homelessness in order to maximize resources, coordinate across departments, and budget accordingly.

In order to get a complete picture of how City funding and resources are being used to address homelessness, including LAHSA, the CAO should conduct an accounting of current resources being used to serve this population. Understanding different roles played by different departments will help inform any decision policymakers need to make to better structure the delivery of homeless services, cleanups, and enforcement.

I THEREFORE MOVE that the City Council instruct the CAO to conduct a review of the resources being used by various departments on activities related to homelessness, and the budgetary impact on our General Fund; this should include an analysis of the LAHSA budget and/or any other relevant outside entity.

PRESENTED BY:

Councilmember, 1st District

SECONDED BY:

Agenda Item 15-0057

Agenda Item

Attachment A

Homelessness and the City of Los Angeles Department and Agency Interactions with the Homeless and Estimated Costs

Department /						
Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	Staff	Tracking	Notes / Summary
Council	Council District 1: Staff regularly interact with issues related to homelessness, either in response to constituent complaints or proactively to collaborate with local partners on planning for homelessness and homeless services.	An estimated \$150,000 - \$175,000 is spent annually on responses to homelessness.				
Council	Council District 9: AB1290 funds have been used to fund homeless services. Between 2010-11 through 2015-16, \$250,000 has been allocated annually to support the provision of homeless services at LAHSA in the City Center East community (C.F. 11-0329-S1, Perry-Huizar). However, there have been other significant expenditures which need more explanation.	2011-12; \$500,000; 2012-13; \$438,609; 2013-14; \$250,000; 2014 - 15; \$37,500 and \$250,000 still pending			Detailed information on AB1290 expenditures does not seem to be available.	
Council	Council District 9: Staff has meetings to address District concerns and issues related to homeless encampments come up regularly. However, staff was not able to provide an estimate for the percentage of their time spent on addressing these issues.					
Council	Council District 11: They drew up a contract with PATH to provide outreach and linkages with CES for chronically homeless people in the Venice area. Additionally, a percentage of staff time of the Deputy Chief of Staff, the District Director, and at least two field staff is spent on homelessness, and they interface regularly with the City Attorney, Recreation and Parks, Public Works Bureau of Sanitation, and Public Works Bureau of Street Services to ensure that issues related to homelessness are quickly resolved. GCP Funds have also been used to cover permit costs for a storage unit to be provided in the neighborhood, for which space is being provided free of cost.	\$100,000 for PATH's outreach services + GCP Funds used for permitting process + 2 Full time employees.				
Council	Council District 13: The office has a two-year contract with PATH for street outreach, emergency response, assistance in discharge planning, housing and supportive services to those who are experiencing homelessness in the District District Office staff also spend time taking in and responding to complaints, visiting encampments, joining outreach workers, coordinating cleanups and so on.	Two year contract with PATH is for \$75,000, and the office estimates 10 to 15 hours of time spent weekly on responding to homelessness related issues.				
Council	Council District 15: At least two CD15 staff members report spending 5 to 10 hours a week each dealing with complaints from constituents about hometessness, either through phone calls or in community meetings. Responses to these complaints generally include liaising with LAHSA, LAPD (especially the Senior Lead Officers), Public Works Bureau of Street Services, and Public Works Bureau of Sanitation for organizing regular cleanups. If encampments are found on private properties, the Los Angeles Department of Bullding and Safety is also involved, and the process can take months. Each clean-up can involve site visits from CD 15 staff as well as numerous emails and phone calls.					

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Department / Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	Staff V	Tracking	Notes / Summary
	The Office has a full time Homelessness Policy Director who works with Council offices, the United Way's Home for Good campaign, the Veterans Administration, LAHSA, HACLA, and local stakeholders to end veteran and chronic homelessness. In addition, staff who work on the Consolidated Plan recommend funding for homelessness related activities. The Veterans Affairs Coordinator who participates in planning meetings on homelessness and collaborates with local agencies on ending veteran homelessness. The Planning team develops the affordable housing plan, participates in the Consolidated Plan development process, and is involved in negotiations over new developments where homelessness is an ancillary issue.	Total costs for staff time related to homelessness are estimated to be \$222,343 annually.	4			
	The Neighborhood Prosecutors (NP) Program is designed to address neighborhood level problems that can grow into targer threats. Problems can be proactively identified by the prosecutors themselves, through complaints from residents, through direct referrals from the LAPD or from Council offices, or through internal referrals of cases within the City Attorney's Office related to particular problematic individuals, locations, or issues. While NPs are not focused on homelessness, for a number of neighborhoods, a large percentage of the NP's time is taken up by homelessness (as much as 70%). If a case is filled against a homeless defendant, and depending on the severity of the crime, neighborhood prosecutors will usually provide an opportunity for defendants to enter rehab, housing, or accept services in lieu of jail time. Services are identified in an ad hoc manner: either the NPs or the public defender will identify these services, and NPs will call LAHSA staff or local service providers to do so, if a neighborhood problem involves a homeless person or a homeless encampment, the NP is likely to call both a LAHSA outreach worker and the Bureau of Sanitation to arrange for the cleanup of the encampment.				The Neighborhood Prosecutor Program fracks staff time by "problem," and all activities such as arrests and cases are linked to that problem in the database. It may be possible in the future to flag "problems" as having to do with homelessness in the future if required.	
City Attorney	Criminal Division - Branch operations: The division reviews misdemeanor and felony referral cases to decide whether to file the case and press criminal charges. Individuals who do not provide a home address may be given the classification "1942 Transient." Some kinds of charges are also often associated with Individuals experiencing homelessness like possession of a shopping cart, sleeping or lying on a sidewalk, illegal entry on rairoad lands, and others. Cases that are reviewed but not filed take up less of the department's time. Cases that are filed take up more of staff time.	\$719,48	7			
O'1- A'1	Civil December Civil Linkship, April 19	\$172,000				
, <u> </u>	Civil Branch - Civil Liability Appeals Civil Branch - Business and Complex Litigation	\$172,000				
City Attorney	Executive Branch	\$92,00	0			
	Municipal Branch - General Counsel	\$45,00				
, , , ,	Liability Payouts	\$725,00				

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Department / Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	\gen	Tracking	Notes / Summary
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EWDD	homeless and/or incarcerated and place 500 of them in jobs.	\$6 million total to be spent over five years between October 1, 2014 to September 30, 2019 serving exclusively homeless clients.	US Department of Labor			Total estimated annual costs: \$2,121,875
		\$201,875 was allocated last year to the program, and in 2013-14, approximately 5,000 users accessed the portal, and 114 were placed into jobs.	Community Development Block Grant (CDBG)			
	The Department serves homeless and formerly homeless	\$18 million allocated to the program in total; Of 7,100 people who received intensive services from the program in 2012-13, 4% of them or 284 were listed as being homeless or formerly homeless, and 140 people were placed into Jobs with an average hourly wage of \$13/hr.	Workforce Investment Act (WIA)		It is difficult to identify the amount of money spent on serving homeless clients using the percentage of total clients who are homeless because such clients are likely to require more intensive services and more staff hours.	
EWDD	The Department serves homeless and formerly homeless youth through its youth employment program, run through 13 YouthSource centers.	\$12million is allocated to the program annually, but less than 2% of the youth served are homeless or formerly homeless.	WIA			
HACLA	Section 8 Waiting List Limited Preference Homeless Program:	4,111 vouchers allocated; 2014-15 costs \$39,685,932		14		Total estimated annual costs; \$80,225,570 + \$843,786 one time cost for timely lease-up for homeless veterans.
HACLA	Section 8 Walting List Limited Preference Tenant Based Supportive Housing Program:	800 youchers allocated; 2014-15 costs \$2,687,579				
HACLA	PSHP Project Based Voucher Program	1,965 vouchers allocated; 2014-15 costs \$12,520,860		14		
HACLA	HUD-Veterans Affairs Supportive Housing (VASH)	3,179 vouchers allocated; 2014-15 costs \$17,896,433		22		
HACLA	Shelter Plus Care	3,180 vouchers allocated; 2014-15 costs \$14,572,133		2		
HACLA HACLA	Moderate Rehabilitation Single Room Occupancy Program New allocation of 500 vouchers	1,107 vouchers allocated; 2014-15 costs \$7,434,766 Vouchers will be funded by federal government, but support staff for lease-up will require a one-time allocation. \$843,786 is requested from the City to support a staff of 9 for timely lease-up.		1	7	_

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Department / Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	Staff	Tracking	Notes / Summary
HÇID	array of social services including after-school care, counseling, and others, to low-income city residents. Some clients who use	is the total program funding for 2014-15; 4% of clients, or a total of 1,166 individuals, are self-reported to be	CDBG, GF, CSBG State Funding	7	At this time, whether a client is homeless or not is not a required data collection element, and there is no definition of homelessness used. A client is only recorded as homeless if they self-identify as such. A clear definition could be used in the future, and this could become a required data collection element.	Total estimated annual cost (not including outlays to LAHSA): \$21,857,240
HCID	Domestic Violence Centers: Under federal definitions, individuals or families fleeing domestic violence are deemed homeless. The program funds emergency and transitional	\$2,244,240 (from CDBG and General Funds) to serve a total of 1,633 individuals (640 families) all of whom are homeless under the federal definition.	CDBG, GF			
HCID	HOPWA (Housing Opportunities for Persons with AIDS) is a federally funded program managed by the City for the entire County. The program funds emergency / transitional and permanent housing, supportive services, long-term subsidized housing, permanent supportive housing development, and	\$19.2 million (\$15.9 million HOPWA grant + \$3.3 million rollover), of which an estimated \$10 to \$12 million went to serve homeless clients. The program will serve an estimated 1,300 homeless individuals in 2014-15, of which an estimated 73.4%, or 954 individuals, live in the City.				
HCID	Permanent Supportive Housing Program, which started in 2008, has funded a total of 2,931 units, some of which have already been built, and others which are currently in the pipeline. HCID has also created a joint Notice of Funding Availability (NOFA) process in partnership with HACLA and other public agencies, which has made it significantly easier for private developers to apply for public funding for affordable housing projects.	Based on 2014 projects, an average of \$11 million per year spent on projects for the homeless, and 222 units constructed annually. A total of \$154,188,496 has been spent on the program between 2003 and March 2014 in a total of 49 projects. Constructed a total of 735 units between 2003 and			HCID has an Occupancy Monitoring unit, but does not currently track how many homeless people are served through the housing that is constructed through the PSHP and does not track intormation about turnover or vacancy rates. HCID has not mandated that developers use the CES to fill units in the past, but is doing so for a percentage of all new units, and is exploring ways of integrating CES into older properties as well.	
HCID .	Affordable Housing Trust Fund Special Needs Program	March 2014, at a cost of \$22,714,096 under 17 projects.				
7 LAFD	The Department responds to a number of calls for service for homeless users, some of which result in transports and others that do not. In addition to costs for the transports and treatments, transports may also result in costs from LAFD paramedics waiting at hospitals until emergency room beds become available. Ambulance transports form the largest percentage of unrecovered fees for the City. Of \$233 million in transports in 2011-12, \$162.5 million cannot be collected or are doubtful collections because of those users without insurance being unable to pay and because Medi-Cal and Medicare users are only covered for a fraction of the total ambulance costs.	Of a total of 356,768 LAFD EMS incidents in 2013-14, 4.7% were recorded with homeless / transient patients. Of these, 211,374 resulted in transports, of which 6.6%				

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Department Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	Staff	Tracking	Notes / Summary
8 LAHSA		The \$10,737,000 allocated for LAH\$A from the General fund for 2014-15 does not include \$250,000 allocated from the AB1280 funds (see below under Council allocations for more information), and does not include \$1,949,881 allocated under the Operation Healthy Streets program (see below under Operation Healthy Streets for more information).	GF			Total estimated annual costs: \$20,327,941 (not including AB1290 and OHS)
LAHŞA	Activities funded under the Emergency Solutions Grant (ESG) include HCID Admin costs of \$129,911, funding for Crisis Housing / Shelter and Services, the Winter Shelter Program, the Emergency Response Teams (\$155,120), the Downtown Drop-In Center, the Homeless Management Information System, and the Homeless Family Solutions System, a County-wide effort at addressing the needs of families.	\$4,460,268	Emergency Solutions Grant (ESG)			
LAHŞA	Activities funded from the CDBG include Crisis Housing / Emergency Shelter and Services, CDBO Special Activities, Central City East Sanitation, Technical Assistance, Crisis Housing / Year-Round Programs in both Downtown and Hollywood, and the Crisis Housing Access Centers.	\$5,130,673	CDBG			
						9
g LAPD	The Mental Evaluation Unit (MEU), which operates 7 days/wk, 20 hours a day, is the largest law enforcement response specific to mental illness in the nation. The MEU is comprised of teams of mental health professionals and police officers that respond to calls for service from LAPD officers. Officers in the LAPD receive training on when they should call the MEU, and ithe number of calls has been increasing every year. A system called the Case Assessment and Management Program follows up on repeat users of the MEU and attempts to connect individuals to services. Additionally, the MEU staffs a Triage Unit that answers questions from patrol officers related to mental illness. MEU leadership is unable to estimate the percentage of calls that involve the homeless.	\$6,267,389.60 is allocated for the MEU annually, an unknown percentage of which is spent responding to calls related to the homeless.	General Fund (GF)	63 total LAPD staff + 38 co- deployed Department of Mental Health personnel. See Sheet titled "LAPD MEU Staffing Details" for a detailed breakdown of staffing for the various teams.	Beginning in January 2015, the MEU will implement changes that will allow them to identify homeless individuals in their database.	Total estimated annual costs (based on an estimated 10% of MEU spending); \$53.6 million - \$87.3 million
LAPD	The Safer Cities Initiative (SCI), launched in 2005, is a team of 59 officers focused on the Skid Row area and a team of 12 officers focused on the Mission area. Unlike regular patrols, these teams do not respond to radio calls and are able to proactively address problems in their areas. Officers report that many of the individuals they encounter repeatedly are both homeless and mentally ill and require proactive outreach and case management support.	\$5,625,533.45 is allocated for the SCI in Central, and \$1,168,734 in Mission annually. SCI leadership does not collect statistics specifically related to the homeless, but estimates that 80% of the team's time is sperit responding to issues involving the homeless.	GF	59 in Skid Row ◆ 12 Lotal staff in Mission		

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Department / Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	Age no	Tracking	Notes / Summary
	address the issues.	Unclear and will differ greatly by bureau and neighborhood.	G f		Materials provided to the Countywide Criminal Justice Coordination Committee Task Force on Crimes Against the Homeless suggest that, based on COMPSTAT records of police responses, very few reports currently include an assessment of whether the suspect or victim is homeless, One means of estimating time spent by patrot officers could be through a pilot across select stations which asks officers to mark interactions with the homeless in Field Interview Reports for one reporting period.	
LAPD	The MEU is rolling out a new pilot called the Homeless Engagement Linkages Project (HELP) which will have one tearn of two offices and one Los Angeles County Department of Mental Health clinician deployed during the day from Monday to Friday. The purpose of the tearn will be to provide Information about services to "street transients" willing to accept information and to connect them with social service providers. The tearn will not be conducting mental health assessments or engaging in any criminal enforcement. The existing MEU team will provide administrative support, including data capture and analysis.	1440 Hours of overtime will be used, and the project will be funded from AB109 funds for a three month pilot to be conducted in 2015 in the Central area.	AB109		Metrics for evaluation of the program are yet to be developed.	
LAPD	Along with other individuals who are alleged to have committed crimes, homeless individuals are arrested and placed into LAPD jails for anywhere between 24 to 48 hours before seeing judges.	According to the LAPD, a total of 14,838 people were identified as homeless when they were arrested, meaning 14.23% of a total of 104,255 people who were arrested were homeless in 2013, which cost the LAPD \$1,630,029 for medical, food, and county costs. Labor costs for these arrests was estimated to be between \$45.9 million and \$79.6 million. Of these 14,838 homeless bookings, 11,002 were unique, and 3,836 arrestses were identified to have multiple bookings.	GF		The numbers from the Jail Division were calculated by identifying all arrestees that were identified as "1942 Transient" or provided the address of a known homeless shelter. Although the numbers provided by the jail division appear to be robust, a definition that could be compared across departments in the City and across divisions in the LAPD would be useful to implement.	
LO LAPL	Courtesy Cards, valid for six months, are extended to library patrons who do not have proof of address, many of whom are homeless.	8,305 valid courtesy cards, and 13,393 expired courtesy card holders (no costs available)				Total estimated annual costs: \$309,000
LAPL	A haz-mat team is called whenever there are intensive cleanings required in libraries; the majority of cleanings are related to patrons likely to be hometess.	Since July 2014, LAPL has called the haz-mat team 347 times at a cost of \$117 per call, a total of \$40,599 for half year, and an estimated \$81,000 for the whole year.				
LAPL	LAPL has instituted increased trainings for staff on how to respond to mentally ill patrons.	So far, all trainings have been free. Estimated staff costs for attending trainings and substitute staff to replace staff being trained is \$120,000.				

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Department / Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	Staff	Tracking	Notes / Summary
	Private security has been hired at two branches in part because of incidents related to patrons who appear to be homeless.	LAPL reported November costs for security were \$9,000. Additional costs may arise from LAPD presence at Central. Annual cost for private security is estimated at \$108,000. An MoA signed with the LAPD states that they will also provide 880 weekly hours plus supervision and overtime at the Central Library Facility 24/7. Costs for additional security from the LAPD are not available in the MoA.	·			
	There have been incidents where homeless patrons have become disruptive or violent resulting in calls to the LAPD. Both the LAPD and LAPL are supposed to file incident reports of all such cases, but these are not always created in practice.	Although LAPL staff mentioned there may be workers' compensation paid out in such cases, their Human Resources Department does not keep a record of such payouts nor would incidents be linked explicitly to homelessness.			Incident reports could be used for tracking, but LAPL staff is reluctant to do so because they do not want to target one class of patron.	
	The Library provides space at 10 branches for the Weingarl Center to staff resource desks, earlier had a resource desk at Central branch staffed by the Department of Mental Health, and invited both LAHSA and DMH to Central for short-term engagements.	LAHSA staff reported that they encountered more than 100 unique homeless individuals on a single day during their engagement, but more than 250 unique individuals over the course of their engagement.				
LAPL	Librarians at Central have booklets about resources for the homeless that they use for referrals provided to them by the Skid Row Homeless Healthcare Initiative.	No measures available,				
LAPL	Homeless individuals regularly use the library. Although the LAPL welcomes all patrons, including the homeless, library leadership anecdotally report increases in incidents of violence and complaints from other library users.	Survey of library branches reports homeless patrons at 92% of all branches and an average of 683 to 782 homeless patrons per day across all branches.				
Section 1						
	The Bureau is now primarily responsible for homeless encampment clean-ups. After doing clean-ups on an ad-hoc basis, clean-ups have been consolidated into three programs; Operation Healthy Streets in Skid Row, Operation Healthy Streets in Venice, and the Clean Streets program. The first two provide set days of service for areas with large concentrations of the homeless, along with other issues that may lead to large amounts of street waste. These days of service are preceded by periods of outreach by LAHSA. The	\$574,900 for 2013-14 for just Operation Healthy				
Public Works Bureau of Sanitation	Clean Streets program provides a set number of days of service to all council districts for cleanups, not all of which are related to homeless encampments. Cleanups related to homeless encampments must have an authorization before they can be cleaned.	Streets. Encampment cleanups elsewhere were not significant and are not possible to be tracked. No records of total numbers of encampments cleaned up have been maintained so far, but they will be tracked going forward under the Clean Streets program.				
					S LECOLO S S	
Public Works Bureau of Streat Services	Conducts investigations for authorizing homeless encampmen clearups. These investigations require coordination between Public Works Bureau of Sanilation which undertakes the clearups, LAHSA which does outreach before the clearups, and the Board of Public Works which provides one of three signatures to authorize the clearup. Authorizations are valid fo 90 days, and some expire before they are cleared up due to a lack of resources for cleaning.	authorizations. From 2013 to 2014, there were 456 authorizations. From 2014 to the present, there were 343 authorizations, suggesting that there will be nearly 700 by the end of 2014-16. Each authorization costs r approximately \$310 in direct costs, meaning a total of				

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	Department / Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	Staff	Tracking	Notes / Summary
13	Operation Healthy Streets - Skid Row	Operation Healthy Streets: In response to a Notice of Violation by the Los Angeles County Department of Public Health on unsanitary conditions in Skid Row, this program was developed to increase outreach and street cleaning and to provide additional services for the homeless in the area. The program includes the following components: 4 to 6 cleanings quarterly and equipment, 8 to 12 spot cleanings on alternate months, LAHSA Emergency Response Teams (ERTs), hazardous waste cleaning contracts, a storage program for property belonging to the homeless including voluntary 7-day and short-term storage and mandatory storage to be moved from another site, and an increase in the availability of showers and toilets in the Skid Row area.	General City Purposes in 2014-15.	GF			Total estimated annual costs: \$3.5 M
		Similar to the effort in Skid Row, the City is funding a clean-up along the Venice Boardwalk, Third Ave, Rose Ave, and Hampton on occasion.	\$500,000 allocated to this from the Unappropriated Balance. Each cleanup costs approximately \$9,000 daily including costs for Sanitation and the contractor, Clean Harbors.				
14	Recreation	Staff regularly interact with the homeless who live in parks, classified as illegal camping by the Department. Staff respond by requesting individuals to leave if there is a violation by citing them for violating relevant City ordinances, or, on very rare occasions, arresting those who refuse to leave, and working with the LAPD and the City Attorney. Staff have also linked up the homeless with services whenever possible through individual connections with LAHSA and the Cold Wet Weather Sheltering Program, and they call LAFD paramedics to assist the homeless when required. Staff also organize clean-ups of homeless encampments and work with the City Attorney (if required) and LAPD to ensure that the rights of the homeless are protected. Clean-ups are limited by the lack of availability of park maintenance staff and staff from other departments.	The Department has not provided information on expenditures or extent of impact. However, regular clean-ups and interactions with the homeless take place.		One person, Chief Albert Torres, has been appointed to lead all homeless encampment cleanups, but a number of Park Rangers and park maintenance staff also respond to issues arising from homeless encampments on a regular basis.		
15	LADOT	Parking tickets given out to homeless individuals or families living out of their cars may never be paid, and there may be costs to the City in collection lees.	No information is available about the number or percentage of parking tickets issued to homeless residents, whether these parking tickets are ever paid, and the costs for collections on these tickets, if any.			LADOT enforcement teams could be asked to record numbers of cars in which they suspect owners may be homeless for a prescribed period of time. A policy could also be developed that establishes a waiver or partial waiver of payment for those who receive tickets who are homeless and/or low-income.	
16	City Administrative Office	The office has costs related to administering the Operation Healthy Streets initiative, providing analyst support to budgets for HACLA, LAHSA, and HCID, as well as management time spent on special projects related to homelessness.	Costs estimated at 1 Senior Administrative Analyst II FTE.				

Legend:

EWDD = Economic and Workforce Development Department HACIA = Housing Authority of the City of Los Angeles HCID = Housing and Community Investment Department LAFD = Los Angeles Fire Department LAHSA = Los Angeles Homeless Services Authority

Department / Agency / Program	Program, Activity, or Interaction Description	Costs or other measures	Source of Funds (where applicable)	ทฐื่อ	Tracking	Notes / Summary
	LAPD = Los Angeles Police Department LAPL = Los Angeles Public Library			\ge		

LAPE = Los Angeles Public Library

LADOT = Department of Transportation

The information provided in this Attachment was compiled through interviews, e-mails, reports, and the City's budget documents.

MAS:NR:02150071C

RESOLUTION

WHEREAS, any official position of the City of Los Angeles with respect to legislation, rules, regulations or policies proposed to or pending before a local, state or federal governmental body or agency must have first been adopted in the form of a Resolution by the City Council with the concurrence of the Mayor; and

WHEREAS, more than 100,000 American veterans who served in the military during World War II, Korea, Vietnam, the Gulf War, Iraq, and Afghanistan received less than honorable discharge from the military because of their sexual orientation, often resulting in a loss of benefits to which they should have been entitled, such as veterans' health care and GI bill tuition assistance; and

WHEREAS, in 2011, Congress and the President repealed the "Don't Ask, Don't Tell" policy to eliminate this institutionalized discrimination and allow all members of the military to serve their country freely and openly, regardless of their sexual orientation; and

WHEREAS, despite the change in policy, estimates are that nearly 114,000 LGBT service members who were discharged over the years under prior policies continue to suffer from tarnished military records, often preventing them from receiving the veterans' benefits they rightfully earned; and

WHEREAS, on July 15, 2015, Senator Brian Schatz and Congressman Mark Pocan introduced companion measures S1766 and HR3068, respectively, proposing the enactment of the "Restore Honor to Service Members Act"; and

WHEREAS, if enacted, the Restore Honor to Service Members Act would streamline the process through which veterans who were unduly discharged solely because of their sexual orientation can have their military record corrected to reflect an honorable discharge, thereby becoming eligible for any veterans' benefits they are due; and

WHEREAS, on numerous occasions, the City of Los Angeles has gone on record in strong support of the legislation and policies that uphold the rights of all individuals and eliminate all forms of discrimination, including sexual orientation, and these two federal measures are consistent with Council Policy.

NOW, THEREFORE, BE IT RESOLVED, with the concurrence of the Mayor, that by the adoption of this Resolution, the City of Los Angeles hereby includes in its 2015-16 Federal Legislative Program SUPPORT for the "Restore Honor to Service Members Act," HR 3068 (Pocan) and S1766 (Schatz), which would simplify and streamline the administrative process to allow veterans who received less-than-honorable discharges solely because of their sexual orientation to clear their military record and become eligible for all benefits and veterans' services to which they should be entitled.

PRESENTED BY:

PAUL KORETZ

Councilmember, 5th District

SECONDED BY:

A.

Neighborhood Council Funding Program APPLICATION for Neighborhood Purposes Grant (NPG)



This form is to be completed by the applicant seeking the Neighborhood Purposes Grant and submitted to the Neighborhood Council from whom the grant is being sought. All applications for grants must be reviewed and approved in a public meeting. The Neighborhood Council (NC), upon approved of the application, shall submit the approved application along with all required documentation to the Department of Neighborhood Empowerment.

West Hills Neighborhood Council Name of NC from which you are seeking this grant SECTION I- APPLICANT INFORMATION West Valley Food Pantry 01/23/85 95-334998 California 73) Organization Name Federal I.D. # (EIN#) State of Incorporation Date of 501(c)(3) Status (if applicable). 5700 Rudnick Ave. Woodland Hitts GA 91367 Organization Mailing Address City State Zip Code Business Address (If different) City State Zip Code Id) PRIMARY CONTACT INFORMATION. Debbie Decker 18181632-3324 loodpartry@popwh.org Name Phone Email Type of Organization-Please select one. Public School (not to include private schools). 501(a)(3) Non-Profit (ather than religious institutions) OF Artach IRS Determination Letter Attach Grant Request on School Letterhead Name / Address of Affiliated Organization City State Zip Code

SECTION II - PROJECT DESCRIPTION

(If applicable)

4) Please describe the purpose and intent of the grant.

The West Valley Food Pantry is a local non-profit coalition of churches and temples that handed together over 30 years ago for filts purpose or feeding the hungry in our community. It started small and has evolved into one or the largest food pantries in Los Angères. The Pantry serves faulty and oddes in the wast San Fernando Valley and has over 200 volunteers that collect, purchase, pick up and take deliveres of food, as well as serve the clients daily. Our efforts are made possible by contributions of outh food and money received from the local community, diving groups and our coalition members.

The West Valley Food Pantry currently feeds approximately 3000 people a menth. During the holidays (Nevember and December) those numbers increase due to a variety of reasons - homelessness, unemployment, low income, illness, family and employment stress. This increases our expenses dramatically. As we endeavor to feed the hungry in our neighborhood, we ask the Neighborhood Council for financial support.

How will this grant be used to primarily support or serve a public purpose and benefit the public at-large.
 (Grants cannot be used as rewards or prizes for individuals)

The West Valley Food Partry invests in the welfare of the local community. As stated above, the money recieved from this grant would go directly to the purchase of foot for our clients. The increased number of clients during the holidays strains our budget and a grant from the Neighborhood Council would enable us to serve the hungry in our local community.

Agenda Item 15-0059

Personnel Related Expenses	Requ	ested of NC	Total Projected Cost
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Non-Personnel Related Expenses	Requ	ested of NC	Total Projected Cost
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	Is the implementation of this specific profactors or sources or funding? (Including Source of Funding What is the TOTAL amount of the grant for Start date: Start date:	Have you (applicant) applied to any other Neighborhood Councils reque No Yes, please list names of NCs: Woodland Hills Neighborhood Is the implementation of this specific program or purpose described in factors or sources or funding? (Including NPG applications to other NC Source of Funding What is the TOTAL amount of the grant funding requested with this applications to other NC Start date: 100 Date Funds Required: 100 Date Funds Required	Have you (applicant) applied to any other Neighborhood Councils requesting funds for No Yes, please list names of NCs. Woodland Hills Neighborhood Council Is the implementation of this specific program or purpose described in box 4 above of factors or sources or funding? (Including NPG applications to other NCs) No Source of Funding Amount What is the TOTAL amount of the grant funding requested with this application: Start date: 1016/15 10b) Date Funds Required: 1016/16 (After completion of the project, the application with the Neighborhood Council and the Department of Neighborhood TION IV - POTENTIAL CONFLICTS OF INTEREST Do you (applicant) have a former or existing relationship with a Board Member of the Neighborhood Council and the Department of Neighborhood TION IV - POTENTIAL CONFLICTS OF INTEREST Do you (applicant) have a former or existing relationship with a Board Member of the Neighborhood Council and the Department of Neighborhood Relationship Name of NC Board Member Relationship If yes, did you request that the board member consult the Office of the City Attorney Interests.

If a current Board Member holds the position of Executive Director or Secretary, please contact the Department at (213) 978-1551 for instructions on completing this form

City of Los Angeles Engagement in Schools Resolution

The West Hills Neighborhood Council requests that the City of Los Angeles and the Los Angeles Unified School District work together to create a structured plan to prepare for and prevent violence in all schools within the city.

The Los Angeles Police Department and Los Angeles School Police shall develop the plan together to maintain uniformity, accountability and oversight, enabling all parties the opportunity to understand and practice the same plan.

The Los Angeles Police Department would benefit from being involved in the schools' everyday activities, enabling officers to engage with the students and help them stay clear of gangs, drugs, violence and other criminal activity. It would also improve the perception of law enforcement in Los Angeles.

The presence of police officers on every campus also would improve the learning environment by creating a safe haven for children.

The City of Los Angeles should take this opportunity to engage in all schools, public and private, within the city and demand that all schools be held to higher standard of safety and education. The City of Los Angeles owes this to the children, their families and the future of our city.

Bylaws Ad Hoc Committee Meeting December 3, 2015 Approved recommendations to the WHNC Board

Proposed WHNC Bylaws amendments

Section 6: Vacancies on the Board

Vacancies on the Board shall be filled using the following procedure:

- A. When a *seat becomes vacant* vacaney is created on the Board, a notice shall be posted immediately wihin 72 hours on the WHNC website, and by posting a notice in a public place, by sending an email via the WHNC email list, and by announcing it at the next *regular* board meeting.
- B. Timelines and details for the process shall be detailed in the WHNC Standing Rules.
- B. Any qualified Stakeholder interested in filling a vacant seat on the Board shall submit an application to the Secretary within 30 days after posting of the vacancy. Such application forms may be available on the WHNC website or may be obtained by written request to the secretary of the WHNC.
- C. The Secretary shall immediately transmit the application to the Chair of a designated committee for review and action.
- D. The designated committee shall meet within 15 days of the filing deadline. The committee shall review the applications to ensure that the applicants are eligible to hold the office and are otherwise qualified to undertake the level of participation expected of Directors of the Board of the WHNC.
- E. The committee shall submit all applications and shall make a recommendation of a qualified candidate to the President within ten (10) business days of its decision. The President shall have the filling of the vacancy placed on the agenda for a vote at the next Board meeting.

Agenda Item 16-0004

Proposed changes to the WHNC Standing Rules related to filling of a vacant boad seat:

Section 6: Vacancies on the Board

Vacancies on the Board shall be filled using the following procedure:

- A. Any qualified Stakeholder interested in filling a vacant seat on the Board shall submit an application to the Secretary within 30 days of the announcement, posting at the regular board meeting, of the vacancy and the required posting of the vacancy on the WHNC web site, in a public place, and by email. Such application forms may shall be available on the WHNC website or may be obtained by written request to the secretary of the WHNC.
- B. The Secretary shall immediately transmit the application(s) to the Chair of a designated committee for review and action.
- C. The designated committee shall meet within *seven* (7) **15** days of the filing deadline. The committee shall review the applications to ensure that the app<u>licants are eligible to hold the office</u> and are otherwise qualified to undertake the level of participation expected of Directors of the Board of the WHNC.
 - D. The committee shall submit all applications and shall make a recommendation of *up to two* (2) qualified candidate(s), *per vacant seat*, to the President within ten (10) business *no less fewer than 4 calendar* days *prior to the next regular board meeting*. of its decision. The President shall have the filling of the vacancy placed on the agenda for a vote at the next *regular* Board meeting.